

# Swim England/NSPCC Time to Listen

## What is it?

Swim England has linked up with the NSPCC and is accredited to deliver the 'Time to Listen' module that is aimed at Club Welfare Officers (CWOs).

While it is appreciated that some CWOs will be trained and experienced in child protection issues, the Time to Listen programme provides the opportunity to consider the role and responsibilities of CWOs and the action taken should any incident occur. Swim England recommend that all CWOs attend Time to Listen training, as it will support them to carry out their role effectively and safely.

## Course Details

The course is usually delivered by county or regional associations and aims to support the Welfare Officer to:

- Acquire core knowledge and develop essential skills to fulfil their role and responsibilities.
- Adopt a child-focused approach to safeguarding.
- Share good practice and learn from others in the same role.

All participants need to have attended a Safeguarding and Protecting Children workshop prior to attending Time to Listen - to find your nearest Safeguarding and Protecting Children workshop please see the IoS website or visit your local County Sports Partnership website.

Our best practice guidelines are that all safeguarding training should be updated every three years to ensure that you are kept up to date with any changes in practices, procedures or legislation.

To find out where your next local course is running, contact your nearest Swim England division as follows:

North West - [diane.stafford@swimming.org](mailto:diane.stafford@swimming.org)

North East - [Linda.Tjaguns@swimming.org](mailto:Linda.Tjaguns@swimming.org)

Midlands - [jane.campbell@swimming.org](mailto:jane.campbell@swimming.org)

East - [Leanne.brace@swimming.org](mailto:Leanne.brace@swimming.org)

London - [kelly.stannard@swimming.org](mailto:kelly.stannard@swimming.org)

South East - [bryony.gibbs@swimming.org](mailto:bryony.gibbs@swimming.org)

South West - [chris.vickery@swimming.org](mailto:chris.vickery@swimming.org)

These contacts will be able to advise you when the next workshop is being delivered in your area and give you all the information you need to book on.