

Sharing Success Series FAQs

View the [Sharing Success Series schedule](#) on our website.

Q1. Who is eligible to book onto Sharing Success Series?

Sharing Success Series is available for 2021 Swim England Category 2 swimming members in the following age groups: 10-12, 13-14, 15-16 and 17-24 years old.

Q2. How can I book onto Sharing Success Series?

All 2021 Swim England Category 2 swimming members in specific age groups (see Q1) will receive email invitations which will include information on how to book on. Email invitations for 10-12 years old will be sent to parent email addresses registered in Online Membership System (OMS). Email addresses need to be up to date in members' OMS accounts to ensure Sharing Success Series emails are received.

Q3. When will the email invitations be sent?

Email invitations will be sent to 2021 Swim England Category 2 members in specific age groups (see Q1) on Monday 1 March and Tuesday 2 March.

Q4. What if I don't receive the email invitation?

In order to receive the email invitation, members should check their OMS accounts ahead of 1 March to ensure the correct email address is registered. Once emails are sent, some could be delivered into Spam or Junk folders of certain email accounts. Please check Spam or Junk folders. If there are still problems, please contact successseries@swimming.org.

Q5. Is there a closing deadline for registrations?

Yes. Please view the [Sharing Success Series schedule](#) on our website for specific closing deadlines for each webinar.

Q6. How much does it cost to book onto the webinar?

Attendance of the Sharing Success Series costs £10 per participant per webinar.

Q7. How do I know that I have successfully booked on?

Once you have completed the registration process via the link provided in the invitation email, a confirmation email will be sent by the bookings system, along with the PayPal email receipt to confirm payment. Additionally, all successful registrations will be available to view online via the *Entryviewer* button, which will be visible on the registration page.

Q8. How will the webinar be delivered?

Each Sharing Success Series webinar will be delivered online via Zoom by Swim England Swimming Talent Team, accompanied by a guest athlete. Participants will not be required to use their audio or video whilst attending the webinar.

Q9. When will the log in details for the webinar be emailed?

An email will be sent to all registered participants closer to the webinar date, which will confirm the Zoom log in details for the chosen webinar session.