**Swim England Coach Membership FAQs**

**What is Coach Membership?**

Swim England Coach Membership is for any UK qualified Level 1 or above coach in any discipline i.e. Water Polo, Swimming etc.

The membership provides insurance cover for up to £20 million public liability and professional indemnity for your coaching activity. You will also be able to access online Learning and Development, discounted coaching conferences and much more.

**I am a member of Swim England through my swimming club, do I need to purchase a Coach membership too?**

It is not compulsory to purchase a Coach membership too, as they provide a very different set of benefits. It is your choice but we have developed a set of products which will provide you with benefits relevant to your role as Coach.

To see more information and register your interest click here <https://www.swimming.org/members/coach-membership/>

**Can a Swim England Coach member coach at an affiliated club and be covered by insurance?**

Yes you will be able to coach at a Swim England affiliated club with the Coach or Coach Plus membership and you will be covered under the Coach Membership insurance policy.

**How do I take out the Coach or Coach Plus Membership?**

We will be in contact with our current Swim England members shortly with details on how to sign up.

You can also register your interest here: <https://www.swimming.org/members/coach-membership/>

**What is the difference between the Coach and Coach Plus Memberships?**

The level of insurance cover is the same for both Coach and Coach Plus however you receive extra benefits as a Plus member such as: 3x free Coaching workshops and a coffee cup and notepad.

You can find more information and register your interest here <https://www.swimming.org/members/coach-membership/>

**How will I renew my Coach Membership?**

We will send you a reminder email about a month before your renewal and a 2nd reminder shortly before your renewal date.

If your membership was set up initially by Direct Debit you won’t need to do anything, the membership will automatically renew.

Alternatively you will be able to renew your membership by card or Direct Debit by logging in to your portal here. Once your renewal is processed by our Membership Team you will receive a confirmation email and insurance document.

**How will I be able to upgrade from Coach to Coach Plus Membership?**

You will be able to upgrade your membership upon renewal, you will receive an email renewal reminder where you will find details on how to do this.

**How can I access my portal?**

When our Team have processed your application you will receive an email to set up your login to the portal.

**How do I change my membership portal password?**

You will be able to do this on the login page of the portal. The portal details will be sent to you by email when our Team process your membership application.

**How can I access my insurance document?**

This will be sent to you upon joining, once your membership is processed by our Team. Upon renewal of your membership you will receive a confirmation email with your insurance document attached.

**As a Coach Plus member how do I access the online learning platform and the Coaching Workshops?**

You will be sent a few emails upon joining. You will find the information to access these benefits within those emails. Some are accessed with a code so please keep an eye out for these. You will also be able to access your benefits from within the portal.

**Can I cancel and have a refund part way through my membership?**

Refunds are only permitted within 14 days of taking the membership out or of your renewal date.

**I’m currently an IoS Member but would like to take out Coach Membership instead. How do I do this?**

You will be able to sign up to the Coach membership online as soon as we have launched. You can register your interest here: <https://www.swimming.org/members/coach-membership/> and receive more information.

Alternatively you can sign up around your IoS Membership renewal date, you will receive details on how to do this within your IoS Membership renewal email.

**What is the difference between IoS and Coach Membership?**

The IoS Membership is aimed at any UK qualified Level 1 (or above) teacher in any discipline. The Coach Membership is aimed at any UK qualified Level 1 (or above) coach in any discipline.

The benefits for each membership are different, you can find the IoS Membership benefits here: <https://www.swimming.org/ios/ios-membership/> and the details of the Coach membership here: <https://www.swimming.org/members/coach-membership/>

**If you have any further questions please contact us on:**

coachmembership@swimming.org or 01509 640700